



Street care Performance Update April to Sept. 2019

Overview and Scrutiny Committee
December 2019

Street Cleansing, Parks and Open Spaces
Veolia UK

Providing updates on:



NI 195 survey results, (the methodology used to measure environmental cleanliness):

- Litter,
- detritus,
- graffiti
- fly posting

Projects to improve Watford's street scene

Streetcare: NI 195: April - June 2019 (Q1)

Litter
4.76 %

Detritus
8.75%

NI 195 scores
(April - June
2019)

Graffiti
1.19%

Flyposting
0.99%



Improvement on the score recorded in the same quarter last year

Streetcare: NI 195: July - Sept 2019 (Q2)

Litter
3.77%

Detritus
5.35%

NI 195 scores
(July - Sept
2019)

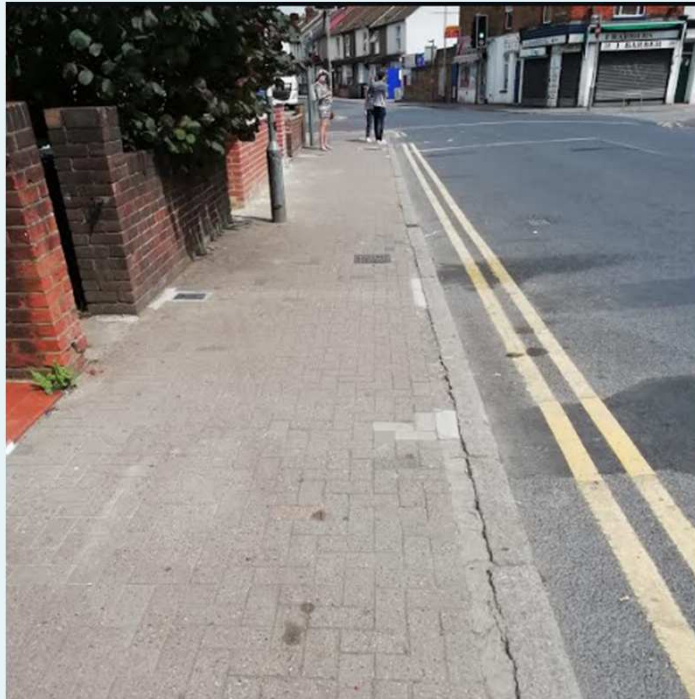
Graffiti
2.98%

Flyposting
1.19%



Improvement on the score recorded in the same quarter last year

Projects to improve the street scene



Six week trial : increased frequency of cleansing on Whippendell Road and St Albans Road

1st July to 9th August 2019

Result:

Decrease in fly tipping and litter complaints
(comparison of the same period last year from Echo)

50% less complaints on Whippendell Road
77% less complaints on St Albans Road

Projects to improve the street scene



Operation Deep clean

Partnership working with WBC, HCC, Ringway, Murrill Construction

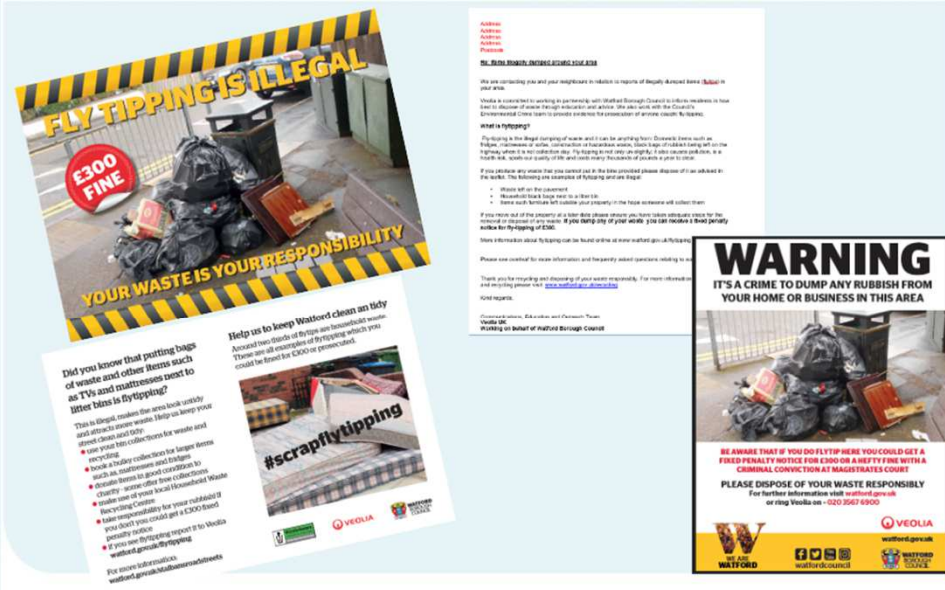
Targeted 23 roads in September and October 2019

Includes street cleansing, gulley cleansing, highway surface repairs, street name plate replacement, line remarking.

Verbal compliments received by the public



St Albans Road Waste and Fly tipping Project: Phased 18 month project



Aim:

- Reduction in fly tipping
- Reduction in contamination
- Improved waste provisions
- Strong partnership working
- Provide blueprint for other areas

Compared to baseline data collected between June and August 2018, Victoria Road, Lowestoft Road, Leavesden Road and parts of St Albans Road have seen:

- 46% reduction in fly tipping
- 70% reduction in the number of bins cluttering pavements after bin collections
- 67% reduction in the number of household recycling bins containing the wrong items.

Projects to improve the street scene



Partnership working to tackle litter at Dome Roundabout

Problem:

Litter build up within the curtilage of Asda and Sainsburys grounds

Solution:

Liaised with Asda and Sainsburys to highlight the problem and their responsibility to carry out regular litter picks

Veolia regularly monitor the area

Thank you
for listening

Any
questions?



Street Cleansing, Parks and Open Spaces
Veolia UK